

ComServ, Inc.
A local non-profit company

Mission Statement

ComServ enhances the lives of persons with disabilities, and their families, by expanding opportunities of maximum growth, independence and promoting self determination in inclusive environments.

VISION

ComServ, Inc. will be the first choice provider of services for persons with disabilities in the areas that we operate. ComServ, Inc. will maximize resources to provide quality services. Services will be inclusive of various residential opportunities, day activity programs, supported employment, and other community based options. Services will be developed and operated based on current and anticipated needs of culturally diverse persons with disabilities and of the community. ComServ will only use what is considered best practice in service provision. Services will be of the highest quality and delivered in the most cost effective and ethical manner. We will strive to employ and retain quality staff that have been well trained and who will be compensated at a competitive rate.



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CORPORATE OFFICE

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ICF/IID AND GATEWAY OFFICE

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Residential Choices for Individuals with Intellectual Disabilities



Since 1990

Expanding Life's
Opportunities for
People with
Disabilities

Intermediate Care Facilities

Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF-IID) services are Medicaid funded programs designed to meet the habilitation, supervision and housing needs of persons with significant intellectual and developmental disabilities. All of ComServ's ICF/IID group homes are located in community neighborhoods. ICF/IID services are provided 24 hours per day, 7 days per week, 365 days per year with around the clock awake staff. ICF/IID services help individuals improve their skills in the following areas: self-help, daily living, community living, leisure, social, health, nutrition, and communication. The programs also offers 24 hour professional on-call services, community integration, money management, medication monitoring, family style dining, housekeeping, human rights and self governance training. All services are based upon a Person Centered approach.

ICF/IID services are designed for individuals who require active treatment services and have intellectual developmental disabilities or another closely related condition. The individual must have substantial delays in three or more major life function areas; self-care, mobility, communication, self-direction and the capacity to live independently. Most of ComServ's ICF/IID programs are designed to serve adults and there is one home that serves children.

Intermediate Care Facilities, cont.

Services Provided

ComServ's ICF/IID programs offer a comprehensive array of professional services, including:

- Nursing Services, Speech/Communication Services, Physical Therapy Services, Occupational Therapy Services, Dietetic Services and Habilitation Services.

Services are provided to individuals based upon their Individual Program Plan (IPP).

Day Program

Individuals served in ICF/IID programs attend Gateway Opportunities in Lenoir, NC. Gateway Opportunities is a ComServ operated day activity program.

Supervised Living

Apartment Living for adult men and women at the following locations:

- Airpark Apartments, Morganton NC
- Charles Road Apartments, Shelby NC

DDA Licensed group homes for adult men and women at :

- Airpark C, Morganton NC
- Charles Road Apartments, Shelby NC
- Ladell Lane, Shelby NC

Alternate Family Living

Program Description

Alternate Family Living is a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise.

ComServ, Inc. provides AFL services to individual of all ages who are developmentally delayed.

Funding for this service comes from the following monies:

- Innovations Waiver Medicaid Funds
- State Funds
- Private Pay

