

## Mission Statement

ComServ enhances the lives of persons with disabilities, and their families, by expanding opportunities of maximum growth, independence and promoting self determination in inclusive environments.

## Vision

ComServ, Inc. will be the first choice provider of services for persons with disabilities in the areas that we operate. ComServ, Inc. will maximize resources to provide quality services. Services will be inclusive of various residential opportunities, day activity programs, supported employment, and other community based options. Services will be developed and operated based on current and anticipated needs of culturally diverse persons with disabilities and of the community. ComServ will only use what is considered best practice in service provision. Services will be of the highest quality and delivered in the most cost effective and ethical manner. We will strive to employ and retain quality staff that have been well trained and who will be compensated at a competitive rate.

## Referrals

For referrals or additional information, call 828-438-6026.



## COMSERV, INC. A local non-profit company

### CORPORATE OFFICE

PO Box 8250  
105 Scroggs Court  
Morganton, NC 28680  
Phone: 828-438-6026  
Fax: 828-430-7001  
TTY: 828-430-7194

### EXECUTIVE OFFICE

PO Box 1080  
619 Pennton Ave. SW  
Lenoir, NC 28645  
Phone: 828-757-0209  
Fax: 828-757-0309  
TTY: 828-754-1854

### COMMUNITY SERVICES

1541 Delta Drive  
Gastonia, NC 28054  
Phone: 980-320-1753  
Fax: 980-320-1756  
TTY: 980-320-1757

### CENTRAL OFFICE

785 Hwy 70 SW  
Suite 200  
Hickory, NC 28602  
Phone: 828-325-4928  
Fax: 828-325-4928

### ICF/IID OFFICE

PO Box 1080  
2419 SW Norwood St.  
Lenoir, NC 28645  
Phone: 828-728-9288  
Fax: 828-728-9953  
TTY: 828-728-2831

ComServ has contracts and/or agreements with the following service areas.

Alliance Behavioral Healthcare  
Cardinal Innovations Behavioral Health  
Partners Behavioral Health Management  
Vaya Health  
Trillium Health  
Shelby CDSA  
Caldwell Community College



## Service Options

Since 1990

Expanding Life's Opportunities  
for People with Disabilities

Services are provided in the following counties:

Alexander  
Burke  
Caldwell  
Catawba  
Cleveland  
Gaston  
Lincoln  
McDowell

## Residential Services

**ComServ** believes that choice and control are the heart of learning for individuals with Intellectual Developmental Disabilities and offers an array of choice in services. We also believe that all people have a right to be respected as valuable members of their communities. All of our services value the experience of community activities and strive to integrate our individuals.

### Residential Choices

**Alternative Family Living:** a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise.

**Licensed Group Homes:** homes that are licensed by the Division of Health and Human Resources.

- Airpark C, Morganton NC (Four bed-men and women)
- Charles Road Apartments, Shelby NC (apartments, 1 three bed and 2 two beds)
- Ladell Lane, Shelby, NC (six bed women's home)

**Intermediate Care (ICF/IID) homes:** for children, men and women who require a more structured environment.

- Laurelwood, Marion, NC (ages up to 21)
- Chesterfield, Morganton, NC
- Hartland, Morganton, NC
- Playmore, Morganton, NC
- Lower Creek, Morganton, NC
- Creekside, Lenoir, NC
- Little River, Taylorsville, NC (older adults)

## Community Based Services

### Adult Day Activity Programs

Adult Day Activity Programs provide a meaningful day experience in a licensed community program. Activities are provided in a group setting as well as one-on-one, depending on need. This program promotes job skills, social skills, self-help skills, daily living skills, independence, leisure skill development, community integration, and supported employment.

**Day Activity is provided at the following locations:**

- Creative Opportunities, Gastonia, NC
- Gateway Opportunities, Lenoir, NC

### Developmental Day Services

Developmental Day Services are designed to meet the developmental needs of children ages 2-5 in an inclusive setting to promote skill development in areas such as self help, fine and gross motor skills, cognitive skills, language and communication, and social skills. Developmental Day Programs also provide educational school based services and have Certified Teachers on staff.

**Developmental Day is provided at the following location:**

- A Place to Grow, Lincolnton, NC  
A **5 Star** Day Care Center serving children ages 2-5.
- CBRS is also provided at this location in the facility and in the home. CBRS is a service for children birth to 3 years of age that provides one-on-one services for your child to promote development of cognitive, fine and gross motor, communication, and socialization skills. The service is provided in the home or at the child care center.

## Community Based Services

**NC Innovations:** Innovations is a waiver based program. The waiver helps individuals to develop a more independent lifestyle.

The following services are provided through Innovations:

- Day Supports
- Community Networking
- Residential
- Community Living and Supports
- Supported Living
- Respite
- Supported Employment

**B3 Medicaid Services** are funded by Medicaid if an individual does not have Innovations but has Medicaid

- Supported Employment (Adults)
- Respite (Children and Adults)