Mission Statement

ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; engaging in whole person care and health promotion activities and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live.

VISION

ComServ, Inc. will be the provider of choice for individuals with intellectual/ developmental disabilities and their families. Services will be developed and operated based on best practices and the current anticipated needs of diverse populations within our community. Resources will be maximized to meet the needs of our community and provide quality, meaningful services. Services will be provided in community settings inclusive of various residential opportunities, day programs, care coordination and individualized services. Services will also be of the highest quality and delivered in the most cost effective, efficient and ethical manner. ComServ will also demonstrate a respect and awareness for the diversity of person's served by providing culturally and linguistically appropriate services. Staff will be expected to conduct themselves in a professional and highly ethical manner and to be a positive role model for persons served. ComServ will strive to employ and retain quality staff that is well trained and compensated at a competitive rate.

Referrals

For referrals or additional information, call 828-438-6026.

COMSERV, INC.

A local non-profit company

Western Region
Community Based Services
Intakes & Admissions
105 Scroggs Court
Morganton, NC 28655
Phone: 828-438-6026
Fax: 828-430-7001
TTY: 828-430-7194

Central Region
Staff Development
785 Hwy 70 SW
Suite 200
Hickory, NC 28602
Phone: 828-325-4926
Fax: 828-261-0048

Community Services
Community Based Services
& Creative Opportunities
Barbra Maney, Services Director
Denise Machuga, Asst. Services Director
PO Box 1080
1541 Delta Drive
Gastonia, NC 28052
Phone: 980-320-1753
Fax: 980-320-1756
TTY: 980-320-1757

ICF/IID Office &
Gateway Opportunities
Paige Anderson, Services Director
2419 Norwood St., SW
Lenoir, NC 28645
Phone: 828-757-0209
Fax: 828-383-0053
TTY: 828-728-2831

EXECUTIVE OFFICE
HR & Accounting
PO Box 1080
619 Pennton Avenue, SW
Lenoir, NC 28645
Phone: 828-757-0202
Fax: 828-757-7406
TTY: 828-757-7098

Services are provided in the following counties: Alexander, Burke, Caldwell, Catawba, Cleveland, Gaston, Lincoln, and McDowell

ComServ has contracts and/or agreements with the following service areas.

Alliance Behavioral Healthcare
Trillium Health
Vaya/Partners Health

Residential Choices for Individuals with Intellectual Disabilities

ComServ

Since 1990

Expanding Life's Opportunities for People with Disabilities

Intermediate Care Facilities

Intermediate Care Facilities for individuals with intellectual Disabilities (ICF/IID) services are Medicaid funded services designed to meet the habilitation, supervision and housing needs of persons with significant intellectual and developmental disabilities. All of the homes are located in community neighborhoods and provide 24/7 care with an awake staff. The program offers a comprehensive array of professional services including the following; Nursing services, Speech and Communication, Physical Therapy, Occupational Therapy, Dietician Services, and Habilitation Services. The program also offers 24 hour professional on-call services, community integration, money management, medication monitoring, family style dining, human rights, and self-governance training.

Who is Served - The individual must have substantial delays in three or more major life function areas; self-care, mobility, communication, and self-direction. ComServ operates eight ICF homes that serve adults.

- Medicaid Funded

Locations

- Chesterfield, Morganton NC
- Creekside, Lenoir NC
- Ellendale, Taylorsville, NC
- Hartland, Morganton, NC
- Laurelwood, Marion, NC
- Little River, Taylorsville, NC
- Lower Creek, Morganton NC
- Playmore, Morganton NC

Community Based Homes

5600 DDA Homes are less restrictive homes for individuals with intellectual Developmental delays. All of the homes are located in community neighborhoods with 24/7 care with an awake staff. Ratios are less restrictive than ICF homes and one staff is on shift at all times when any residents is present. Focus of the individuals are increasing life skills such as socialization, personal care, daily living skill development, and money management. Community integration is a part of the home schedule and individuals have a choice in activities and outings. Individuals also have opportunities to participate in self-governance and give perspectives on their daily life in the home.

Who is Served - An individual must have an IQ of seventy or below in order to qualify for the services. All DDA homes operated by ComServ are licensed to serve adults.

Funding

Medicaid to include Innovations and Long-Term Community Supports

Locations

- Airpark C, Morganton NC
- Charles Road Apartments, Shelby NC
- Ladell Lane, Shelby NC

ComServ, Inc.

Alternative Family Living

Program Description

Alternative Family Living is a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise in conjunction with support from ComServ staff.

Who is Served - Children or adults who have an IQ of seventy or below.

Funding

- Medicaid to include Innovations and Long-Term Community Supports
- Private Pay
- Money Follows the Person

Locations

ComServ provides AFL homes in Burke, Caldwell, Cleveland, Gaston, Lincoln and McDowell counties.

comserve.org

All services offered by ComServ, Inc. are based on a Person Centered Model of service.