Mission Statement

ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; engaging in whole person care and health promotion activities and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live.

Vision

ComServ, Inc. will be the provider of choice for individuals with intellectual/developmental disabilities and their families. Services will be developed and operated based on best practices and the current anticipated needs of diverse populations within our community. Resources will be maximized to meet the needs of our community and provide quality, meaningful services. Services will be provided in community settings inclusive of various residential opportunities, day programs, care coordination and individualized services. Services will also be of the highest quality and delivered in the most cost effective, efficient and ethical manner. ComServ will also demonstrate a respect and awareness for the diversity of person's served by providing culturally and linguistically appropriate services. Staff will be expected to conduct themselves in a professional and highly ethical manner and to be a positive role model for persons served. ComServ will strive to employ and retain quality staff that is well trained and compensated at a competitive rate.

Referrals

For referrals or additional information, call 828-438-6026.

COMSERV, INC.
A local non-profit company

Western Region
Community Based Services
Intakes & Admissions
105 Scroggs Court
Morganton, NC 28655
Phone: 828-438-6026
Fax: 828-430-7001
TTY: 828-430-7194

Central Region
Staff Development
785 Hwy 70 SW
Suite 200
Hickory, NC 28602
Phone: 828-325-4926
Fax: 828-261-0048

COMMUNITY SERVICES
Community Based Services
& Creative Opportunities
Barbra Maney, Services Director
Denise Machuga, Asst. Services Director
PO Box 1080
1541 Delta Drive
Gastonia, NC 28052
Phone: 980-320-1753
Fax: 980-320-1756
TTY: 980-320-1757

ICF/IID OFFICE &
Gateway Opportunities
Paige Anderson,
Services Director
2419 Norwood St SW
Lenoir, NC 28645
Phone: 828-757-0209
Fax: 828-383-0053
TTY: 828-728-2831

EXECUTIVE OFFICE
HR & Accounting
PO Box 1080
619 Pennton Avenue, SW
Lenoir, NC 28645
Phone: 828-757-0209
Fax: 828-757-7406
TTY: 828-757-7098

Services are provided in the following counties: Alexander, Burke, Caldwell, Catawba, Cleveland, Gaston, Lincoln, and McDowell

ComServ has contracts and/or agreements with the following service areas.

Alliance Behavioral Healthcare
Trillium Health
Vaya/Partners Health

SERVICE OPTIONS

ComServ

Since 1990

Expanding Life's Opportunities for People with Disabilities

Residential Services

ComServ believes that all people have a right to live in the community and be respected as valuable members. We offer a wide array of residential services to provide choice and integration.

Residential Choices

Alternative Family Living: a housing option for individuals that choose to live in a family setting. The family serves as the natural support system, meeting any needs that may arise.

Licensed Homes: homes that are licensed by the Division of Health and Human Services 24/7/365 supervision with one staff on shift.

- Airpark C, Morganton NC (4- bed men and women)
- Charles Road Apartments, Shelby NC (apartments, 1, 3-bed and 2, 2-beds)
- Ladell Lane, Shelby, NC (6-bed home)

Intermediate Care Facilities (ICF/IID) adults who require a more structured environment with 24/7/365 supervision.

- Chesterfield, Morganton, NC
- Creekside, Lenoir, NC
- Ellendale, Taylorsville, NC (older adults)
- Hartland, Morganton, NC
- Laurelwood, Marion, NC
- Little River, Taylorsville, NC (older adults)
- Lower Creek, Morganton, NC
- Playmore, Morganton, NC

Community Based Services

NC Innovations: Innovations is a waiver based program. The waiver helps individuals to develop a more independent lifestyle. The following services are provided through Innovations:

- Day Supports
- Community Networking
- Residential
- Community Living and Supports
- Supported Living
- Respite
- Supported Employment

Medicaid 1915i Services

- Supported Employment
- Community Living and Supports
- Respite

Medicaid Service

- Long Term Community Supports

State Services

- Day Supports

ComServ, Inc.

Community Based Services

Adult Day Activity Programs

Adult Day Activity Programs provide a meaningful day experience in a licensed community program. Activities are provided in a group setting as well as one-on-one, depending on need. This program promotes job skills, social skills, self-help skills, daily living skills, independence, leisure skill development, community integration, and supported employment.

Day Activity is provided at the following locations:

- Creative Opportunities
  1541 Delta Drive, Gastonia, NC 28052
- Gateway Opportunities
  2419 SW Norwood St., Lenoir, NC 28645

comserve.org

All services offered by ComServ, Inc. are based on a Person Centered model of service.