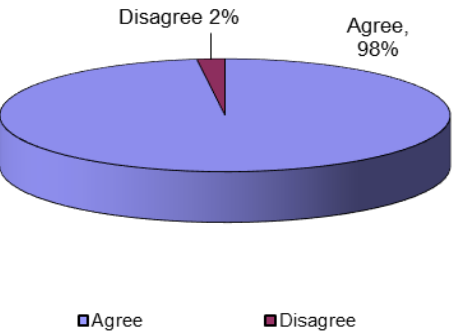


ANNUAL SURVEY RESULTS - FY 25/26

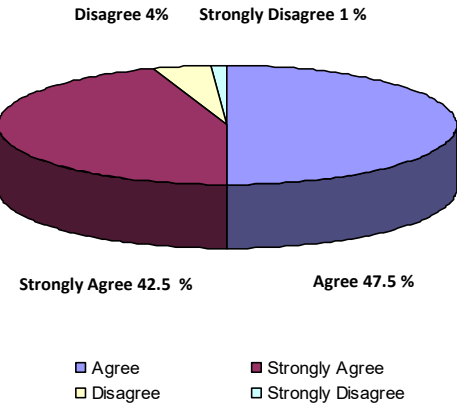
Legally Responsible Person



Comments From Legally Responsible Persons

- I am really grateful for the ComServ team. They have really advocated for my aunt and have taken exceptional care of her.
- My brother is very happy and I am very satisfied.
- I am very please with the attentiveness of R’s caregivers at his home. You can tell that he is happy and well cared for.
- We are very satisfied and pleased with the entire staff.
- Everyone is great!

Employee Survey Results

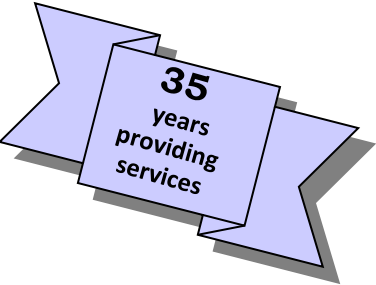


Agree = Positive Results
Disagree = Negative Results

Results from Employee Survey

- 99% of staff understand their job responsibilities.
- 94% of staff members feel that ComServ promotes diversity and demonstrates for ethnic, cultural, and spiritual traditions of all persons.
- 94% of staff feel valued and respected by their supervisor
- 90% of staff believe that they have the opportunity to provide feedback and input to changes at their facility.

Enhancing Life’s Opportunities for People With Disabilities



Annual Report FY 25/26

Since 1990
Providing Services in Alexander, Burke, Caldwell, Catawba, Cleveland, Gaston, Iredell, Lincoln, McDowell and Rutherford counties

Mission Statement

ComServ, Inc. enhances the lives of persons with disabilities and their families by expanding opportunities of maximum growth and independence; promoting self-determination in inclusive and diverse environments; and providing services/supports for successfully achieving positive desired outcomes through individualized services, natural supports and participation in the community in which they live.

ComServ Board Members

Patricia Ward, President	Olga Propst, Member At Large
Amparo Alfaro, Vice-President	David Martin, Member At Large
Beatrice Tullis, Secretary	Dawn Kelley, Ex-Officio

Enhancing Life’s Opportunities for People With Disabilities



From the CEO Corner
Annual Report 25/26

As I reflect on the 2025-2026 year, I am profoundly grateful for the resilience and dedication of our team, families and community partners. Together we have navigated an evolving service landscape – inclusive of continual changes in the state and threats to Medicaid funding. Throughout it all, our purpose has remained clear: empowering individuals with developmental disabilities to live their best lives. Every milestone achieved this year reflects the passion and trust of the people we serve.

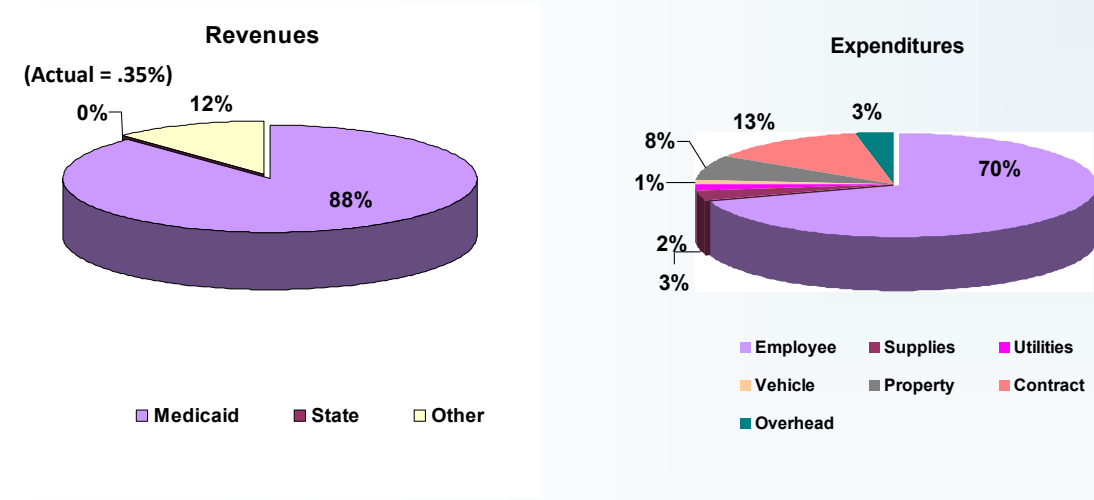
This year actually marks a momentous milestone in our history: 2026 marks our 35th year of providing services! This 35-year milestone is both a tribute to our solid foundation and a powerful launchpad for the important work to come. With this 35th year, we honor the memory and lasting contributions of our original founder, Wayne Williams who passed away in 2005. Additionally we recognize our current board president, Pat Ward, who is also a founding board member.

Looking ahead, our commitment remains firm: ensuring high-quality, person-centered services that bridge the gap between mandates and real-world impact. As state standards and our values continue to prioritize community integration and individual choice, we are continuously refining our programs to provide reliable, compassionate and dignified support. Our priority remains unchanged: we are fully committed to ensuring that external financial pressures never compromise the high quality of care, stability, and support that our individuals and families rely on every single day.

Thank you to all our staff, families and community partners. Your support makes every goal achieved and every barrier overcome possible.

Warmly,
Dawn Kelley, CEO

Financial Results FY 24/25



ComServ, Inc.

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Who We Support		
Persons Served in 2025/2026		
Children 0-17	24	28%
Adults 18+	147	72%
Total Served	171	
Of the Total Served		
Female	72	36%
Male	99	64%
African-American	27	16%
White	132	77%
Multi-racial	7	4%
Other	5	3%